

REFERENCE OF TENDER	DESCRIPTION OF TENDER	TIME PERIOD OF TENDER	DEPARTMENT/DIVISION/ UNIT REQUESTING TENDER	FEES	CLOSING DATE NOT LATER THAN 2.00PM	FOCAL PERSON
KK/337/2022/UPP(TC)	THE SUPPLY, DELIVERY AND MAINTENANCE OF HEARING AIDS FOR AUDIOLOGY SERVICES, DEPARTMENT OF OTORHINOLARYNGOLOGY, RAJA ISTERI PENGIRAN ANAK SALEHA (RIPAS) HOSPITAL FOR A PERIOD OF TWO (2) YEARS (PART 1)	2 YEARS	RIPAS HOSPITAL	\$50.00	17 th JANUARY 2023	Nurrul Akmar binti Halem Head of Audiology Unit Department of Otorhinolaryngology Hospital Raja Isteri Pengiran Anak Saleha (RIPAS) Ministry of Health Negara Brunei Darussalam Contact No. 2242424 EXT 5309 Email: nurrul.halem@moh.gov.bn

SECTION 2

SPECIFICATION

TENDER REFERENCE NO : KK/337/2022/UPP(TC)

INVITATION TO TENDER

**SUPPLY, DELIVERY AND MAINTAINANCE OF HEARING AIDS FOR AUDIOLOGY SERVICES,
DEPARTMENT OF OTORHINOLARYNGOLOGY, RAJA ISTERI PENGIRAN ANAK SALEHA
(RIPAS) HOSPITAL FOR A PERIOD OF TWO (2) YEARS (PART 1)**

DELIVERY PERIOD	NOT MORE THAN 30 DAYS UPON RECEIPT OF PURCHASE ORDER
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ITEM NO.	ITEM DESCRIPTION	ESTIMATE USAGE PER YEAR
1.	<ul style="list-style-type: none"> • Suitable for mild to severe hearing loss, all audiometric configuration • Behind-the-ear hearing (BTE) uses battery size 13 with interchangeable standard (damped/undamped) and paediatric hooks (damped/ undamped) as well as for open-fitting • 3 pairs of right and left cables for programming • Updated CD Software for programming • Interfaces with NOAHLink/ NoahLink Wireless / HiPro2/ AirLink <p>Technical Data:</p> <ul style="list-style-type: none"> • Ear Simulator <ul style="list-style-type: none"> ✓ Frequency range : 100-7500Hz ✓ OSPL90 (peak) : at least 138dB SPL ✓ Full on gain (peak) : at least 73dB • 2cc coupler <ul style="list-style-type: none"> ✓ Frequency range : 100-7300Hz ✓ OSPL90 (peak) : at least 131dB SPL ✓ Full on gain (peak) : at least 66dB 	200 UNITS
	<p>Features</p> <ul style="list-style-type: none"> • Fitting formulas : NAL-NL1, NAL-NL2, DSL v5a Paediatrics / Adults • Fitting Bandwidth : At least 8KHz • Processing channels : 48 • Fitting band : At least 20 • Manual Program : At least 3 • Push button (program / volume) • Multiple Directionality Options • Noise management • Compatible with wireless communication system 	
	<p>Other features</p> <ul style="list-style-type: none"> • Wireless connectivity between two hearing aids (TwinLink) • Frequency lowering (Speech Rescue LX) • Improves soft speech understanding (Soft Speech Booster LX) • Feedback management system (Feedback shield LX) 	

ITEM NO.	ITEM DESCRIPTION	ESTIMATE USAGE PER YEAR
	<ul style="list-style-type: none"> • Provides a variety of relief sounds to meet the individual needs of people with tinnitus (Tinnitus SoundSupport) • Compatible with Contralateral Routing of Signals (CROS) hearing aids 	
	<p>Additional requirements</p> <ul style="list-style-type: none"> • Pin removable tool used to change battery doors : 60 pieces • Battery tamper proof doors : 60 pieces • Pins to change to paediatric earhooks (if required) : 100 pieces • Paediatric ear hook (undamped) : 60 pieces • Tools to change to open fitting earhooks : 20 pieces • Open fitting ear hooks : 80 pieces • Slim tubes/Corda (various sizes) : 10 pieces each • Ear domes (various sizes) : 10 pieces each 	
	<p>Each hearing aid should include the following:</p> <ul style="list-style-type: none"> • Warranty 2 years • 1 unit of custom earmould (soft/hard) • 1 set hearing aid kit consisting of a SafeLine™, drying capsules, drying beaker, air puffer, battery tester and cleaning tools • At least one packet of size 13 zinc air batteries 	

SECTION 3
FORMS TO BE USED

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SECTION 3

TENDER FORM

TENDER REFERENCE NO: KK/337/2022/UPP(TC)

INVITATION TO TENDER

SUPPLY, DELIVERY AND MAINTAINANCE OF HEARING AIDS FOR AUDIOLOGY SERVICES, DEPARTMENT OF OTORHINOLARYNGOLOGY, RAJA ISTERI PENGIRAN ANAK SALEHA (RIPAS) HOSPITAL FOR A PERIOD OF TWO (2) YEARS (PART 1)

ITEM. NO.	DESCRIPITON	ESTIMATE USAGE PER YEAR	BRAND OFFERED	PACKING SIZE	UNIT PRICE	TOTAL PRICE B(\$)		DELIVERY PERIOD
						ONE (1) YEAR	TWO (2) YEARS	
1	THE SUPPLY, DELIVERY AND MAINTENANCE OF HEARING AIDS FOR AUDIOLOGY SERVICES, DEPARTMENT OF OTORHINOLARYNGOLOGY, RAJA ISTERI PENGIRAN ANAK SALEHA (RIPAS) HOSPITAL FOR A PERIOD OF TWO (2) YEARS (PART 1)	200 UNITS						

SPECIFICATIONS AND REQUIREMENTS:

ITEM. NO.	ITEM DESCRIPITON	COMPLY		PLEASE SPECIFY (IF ANY)
		YES (✓)	NO (X)	
1	<ul style="list-style-type: none"> • Suitable for mild to severe hearing loss, all audiometric configuration 			
	<ul style="list-style-type: none"> • Behind-the-ear hearing (BTE) uses battery size 13 with interchangeable standard (damped/undamped) and paediatric hooks (damped / undamped) as well as for open-fitting 			
	<ul style="list-style-type: none"> • 3 pairs of right and left cables for programming 			
	<ul style="list-style-type: none"> • Updated CD Software for programming 			
	<ul style="list-style-type: none"> • Interfaces with NOAHLINK/ NoahLink Wireless / HiPro2/ AirLink 			
	Technical Data:			
	✓ Ear Simulator			
	✓ Frequency range : 100-7500Hz			
	✓ OSPL90 (peak) : at least 138dB SPL			
	✓ Full on gain (peak) : at least 73dB			
	<ul style="list-style-type: none"> • 2cc coupler 			

ITEM. NO.	ITEM DESCRIPITON	COMPLY		PLEASE SPECIFY (IF ANY)
		YES (√)	NO (X)	
	✓ Frequency range : 100-7300Hz			
	✓ OSPL90 (peak) : at least 131dB SPL			
	✓ Full on gain (peak) : at least 66dB			
	Features			
	• Fitting formulas Paediatrics / Adults : NAL-NL1, NAL-NL2, DSL v5a			
	• Fitting Bandwidth : At least 8KHz			
	• Processing channels : At least 48			
	• Fitting bands : At least 20			
	• Manual Program : At least 3			
	• Push button (program / volume)			
	• Multiple Directionality Options			
	• Noise management			
	• Compatible with wireless communication system			

ITEM. NO.	ITEM DESCRIPITON	COMPLY		PLEASE SPECIFY (IF ANY)
		YES (√)	NO (X)	
	Other features			
	• Wireless connectivity between two hearing aids (TwinLink)			
	• Frequency lowering (Speech Rescue LX)			
	• Improves soft speech understanding (Soft Speech Booster LX)			
	• Feedback management system (Feedback shield LX)			
	• Provides a variety of relief sounds to meet the individual needs of people with tinnitus (Tinnitus SoundSupport)			
	• Compatible with Contralateral Routing of Signals (CROS) hearing aids			
	Additional requirements			
	• Pin removal tool used to change battery doors : 10 pieces			
	• Battery tamper proof doors : 60 pieces			
	• Pins to change to paediatric earhooks (if required): 100 pieces			
	• Paediatric ear hook (undamped) : 60 pieces			
	• Tools to change to open fitting earhooks : 20 pieces			
	• Open fitting ear hooks : 80 pieces			

ITEM. NO.	ITEM DESCRIPITON	COMPLY		PLEASE SPECIFY (IF ANY)
		YES (√)	NO (X)	
	• Slim tubes/Corda (various sizes) : 10 pieces each			
	• Ear domes (various sizes) : 10 pieces each			
	Each hearing aid should include the following			
	• Warrantly 2 years			
	• 1 unit of custom earmould (soft/hard)			
	• 1 set hearing aid kit consisting of a SafeLine™, drying capsules, drying beaker, air puffer, battery tester and cleaning tools			
	• One packet of size 13 zinc air batteries			

1. We offer and undertake on your acceptance of our Tender to provide the above mentioned services in accordance with your Invitation To Tender.
2. Our Tender is fully consistent with and does not contradict or derogate from anything in your Invitation To Tender. We have not qualified or changed any of the provisions of your Invitation To Tender.
3. OUR OFFER IS VALID FOR **TWELVE (12)** CALENDAR MONTHS FROM THE TENDER CLOSING DATE.
4. When requested by you, we shall extend the validity of this offer.
5. We further undertake to give you any further information which you may require.

Dated this _____ day of _____, _____.

[Signature of authorised officer of Tenderer]

Name:

Designation:

Tenderer's official stamp

SCHEDULE 2 - INFORMATION SUMMARY

2.1 Tenderers shall provide in this Schedule the following information:

- (a) Management summary
- (b) Company profile (including Contractor and sub-contractor(s), if any)
- (c) Years of experience (as of the Tender Closing Date) of the Contractor and sub-contractor(s) in the:
 - ***Supply, Delivery & Maintain of Hearing Aids***
- (d) Other information which is considered relevant

SCHEDULE 3 – SUB-CONTRACTS

- 3.1 Tenderers shall complete Table 3.1 with information about all the companies involved in the provision of the services and items specified in this tender. This shall include details about the Contractor and each sub-contractor involved, as well as their respective responsibilities.
- 3.2 Tenderers shall also indicate in Table 3.1 any alliance relationship established with each sub-contractor. An alliance is defined as a formal and binding business relationship between the allied parties.

Table 3.1 Responsibility Table

Company Name	Responsibility Description	Alliance Relationship between Contractor and Sub-contractor(s)		
		Alliance Exists? (Y/N)	Date Established	Alliance Description
Contractor				
		Not Applicable	Not Applicable	Not Applicable
Sub-contractor(s)				

SCHEDULE 4 – COMPANY’S BACKGROUND

- 4.1 Each of the companies involved in this tender, including Contractor and sub-contractor(s) (if any), shall provide information on the company’s background, scope of operations, financial standing and certified copy of its Certificate of Incorporation or Certificate of Registration (as the case may be).

SCHEDULE 5 – REFERENCES

- 5.1 Tenderers shall submit a list of customers in Table 5.1 to whom the Contractor has provided similar services and items as specified in this tender in the recent 5 years as of the Tender Closing Date.

Table 5.1 References of previous customers

Customer Name and Address	Customer Type (Govt or Quasi Govt)*	Contact Person	Title	Contact Number, Fax Number and E-mail Address

***Note: Tenderers shall indicate whether the customer is a Government or Quasi Government organisation. A Quasi Government is defined as an organisation which (1) is managed and controlled by the Government; or (2) has at least 50% shares being held by the Government. Please leave the column blank if the customer is neither a Government or Quasi Government organisation.**

- 5.2 The Ministry of Health shall treat all the information submitted under this schedule in strict confidence.
- 5.3 The Ministry of Health reserves the right to contact the references for tender assessment purposes.

SCHEDULE 6 – SUBMISSION OF SAMPLE

- 6.1 Tenderer shall submit the Submission of Sample Form below in respect of the items specified in this tender.
- 6.2 Samples of the items to be submitted shall be:
 - a. Identical in packing and manufacture to the items to be offered by the Tenderer; and
 - b. Marked with the corresponding item number of the tender.

SUBMISSION OF SAMPLE FORM

To:

TENDER REFERENCE NO: KK/337/2022/UPP(TC)

INVITATION TO TENDER

**SUPPLY, DELIVERY AND MAINTAINANCE OF HEARING AIDS FOR AUDIOLOGY SERVICES,
DEPARTMENT OF OTORHINOLARYNGOLOGY, RAJA ISTERI PENGIRAN ANAK SALEHA
(RIPAS) HOSPITAL FOR A PERIOD OF TWO (2) YEARS (PART 1)**

SUBMISSION OF SAMPLE OF (NAME OF TENDERER)

NO.	ITEM	SAMPLE SUBMITTED (indicate with √)	SAMPLE NOT SUBMITTED (indicate with x)	OFFERED/ NOT OFFERED (indicate as appropriate)
1	SUPPLY, DELIVERY AND MAINTAINANCE OF HEARING AIDS FOR AUDIOLOGY SERVICES, DEPARTMENT OF OTORHINOLARYNGOLOGY, RAJA ISTERI PENGIRAN ANAK SALEHA (RIPAS) HOSPITAL FOR A PERIOD OF TWO (2) YEARS (PART 1)			

We shall understand as stated in the Instruction To Tenderers that failure to provide samples shall lead to Tenders not being considered.

signature of authorized officer of Tenderer

Name:

Designation:

Date:

Tenderer's official stamp

FOR OFFICIAL USE

Date of receipt:

Receiving officer: