

| REFERENCE OF TENDER | DESCRIPTION OF TENDER | TIME PERIOD OF TENDER | DEPARTMENT/DIVISION/ UNIT REQUESTING TENDER | FEES | CLOSING DATE NOT LATER THAN 2.00PM | FOCAL PERSON |
|---------------------|--|-----------------------|---|---------|------------------------------------|---|
| KK/338/2022/UPP(TC) | THE SUPPLY, DELIVERY AND MAINTENANCE OF HEARING AIDS FOR AUDIOLOGY SERVICES, DEPARTMENT OF OTORHINOLARYNGOLOGY, RAJA ISTERI PENGIRAN ANAK SALEHA (RIPAS) HOSPITAL FOR A PERIOD OF TWO (2) YEARS (PART 2) | 2 YEARS | RIPAS HOSPITAL | \$50.00 | 17 th JANUARY 2023 | Nurrul Akmar binti Halem Head of Audiology Unit Department of Otorhinolaryngology Hospital Raja Isteri Pengiran Anak Saleha (RIPAS) Ministry of Health Negara Brunei Darussalam Contact No. 2242424 EXT 5309 Email: nurrul.halem@moh.gov.bn |

SECTION 2

SPECIFICATION

TENDER REFERENCE NO: KK/338/2022/UPP(TC)

**INVITATION TO TENDER
SUPPLY, DELIVERY AND MAINTAINANCE OF HEARING AIDS FOR AUDIOLOGY SERVICES,
DEPARTMENT OF OTORHINOLARYNGOLOGY, RAJA ISTERI PENGIRAN ANAK SALEHA
(RIPAS) HOSPITAL FOR A PERIOD OF TWO (2) YEARS (PART 2)**

| | |
|------------------------|---|
| DELIVERY PERIOD | NOT MORE THAN 30 DAYS UPON RECEIPT OF PURCHASE ORDER |
|------------------------|---|

| ITEM NO. | ITEM DESCRIPTION | ESTIMATE USAGE PER YEAR |
|----------|--|-------------------------|
| 1. | <ul style="list-style-type: none"> • Suitable for severe to profound hearing loss, all audiometric configuration • Behind-the-ear hearing (BTE) uses battery size 675 with interchangeable standard (damped) and paediatric hooks (damped) • 3 pairs of right and left cables for programming • Updated CD Software for programming • Interfaces with NOAHLINK/ NoahLink Wireless / HiPro2/ AirLink <p>Technical data:</p> <ul style="list-style-type: none"> • Ear Simulator (HE 11) <ul style="list-style-type: none"> ✓ OSPL90 (peak) : at least 140dBSPL ✓ Full on gain (peak) : at least 83dB • 2cc coupler (HE11 680) <ul style="list-style-type: none"> ✓ OSPL90 (peak) : at least 134dBSPL ✓ Full on gain (peak) : at least 77dB ✓ Frequency Range : <100Hz - >4700Hz | 160 UNITS |
| | <p>Features</p> <ul style="list-style-type: none"> • Fitting formulas : NAL-NL1, NAL-NL2, DSL v5a Paediatrics / Adults • Finetuning channels : At least 12 • Manual Programs : At least 3 • Push button (program / volume) • Compatible with wireless communication system • Noise Management • Tinnitus Balance Noise generator • Improve audibility of high frequency sounds and utilizes an adaptive frequency lowering algorithm whilst maintaining the sound quality of mid and low frequencies | |
| | <p>Additional requirements (one-time supply)</p> <ul style="list-style-type: none"> • Paediatric hook (damped) : 100 pieces • Battery tampered proof doors : 60 pieces • Tools to change the tampered proof doors : 60 pieces | |
| | <p>Each hearing aid should include the following:</p> <ul style="list-style-type: none"> • Warranty 2 years • 1 unit of custom ear mould (soft/hard) • 1 set hearing aid kit consisting of a hearing aid clip, drying capsules, drying beaker, air puffer, battery tester and cleaning tools • At least one packet of size 675 zinc air batteries | |

SECTION 3
FORMS TO BE USED

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SECTION 3

TENDER FORM

TENDER REFERENCE NO: KK/338/2022/UPP(TC)

INVITATION TO TENDER

SUPPLY, DELIVERY AND MAINTAINANCE OF HEARING AIDS FOR AUDIOLOGY SERVICES, DEPARTMENT OF OTORHINOLARYNGOLOGY, RAJA ISTERI PENGIRAN ANAK SALEHA (RIPAS) HOSPITAL FOR A PERIOD OF TWO (2) YEARS (PART 2)

| ITEM. NO. | DESCRIPITON | ESTIMATE USAGE PER YEAR | BRAND OFFERED | PACKING SIZE | UNIT PRICE | TOTAL PRICE B(\$) | | DELIVERY PERIOD |
|--------------|--|-------------------------------|------------------|--------------|---------------|----------------------|------------------|--------------------|
| | | | | | | ONE (1) YEAR | TWO (2) YEARS | |
| 1 | THE SUPPLY, DELIVERY AND MAINTENANCE OF HEARING AIDS FOR AUDIOLOGY SERVICES, DEPARTMENT OF OTORHINOLARYNGOLOGY, RAJA ISTERI PENGIRAN ANAK SALEHA (RIPAS) HOSPITAL FOR A PERIOD OF TWO (2) YEARS (PART 2) | 160 UNITS | | | | | | |

SPECIFICATIONS AND REQUIREMENTS:

| ITEM. NO. | ITEM DESCRIPITON | COMPLY | | PLEASE SPECIFY (IF ANY) |
|-----------|---|---------|--------|-------------------------|
| | | YES (√) | NO (X) | |
| 1 | <ul style="list-style-type: none"> Suitable for severe to profound hearing loss, all audiometric configuration | | | |
| | <ul style="list-style-type: none"> ✓ Behind-the-ear hearing (BTE) uses battery size 675 with interchangeable standard (damped) and paediatric hooks (damped) | | | |
| | <ul style="list-style-type: none"> 3 pairs of right and left cables for programming | | | |
| | <ul style="list-style-type: none"> Updated CD Software for programming | | | |
| | <ul style="list-style-type: none"> Interfaces with NOAHLINK/ NoahLink Wireless / HiPro2/ AirLink | | | |
| | | | | |
| | Technical Data: | | | |
| | <ul style="list-style-type: none"> Ear Simulator | | | |
| | <ul style="list-style-type: none"> ✓ OSPL90 (peak) : at least 140dB SPL | | | |
| | <ul style="list-style-type: none"> ✓ Full on gain (peak) : at least 83dB | | | |
| | <ul style="list-style-type: none"> 2cc coupler | | | |
| | <ul style="list-style-type: none"> ✓ OSPL90 (peak) : at least 134dB SPL | | | |
| | <ul style="list-style-type: none"> ✓ Full on gain (peak) : at least 77dB | | | |

| ITEM. NO. | ITEM DESCRIPITON | COMPLY | | PLEASE SPECIFY (IF ANY) |
|-----------|---|---------|--------|-------------------------|
| | | YES (√) | NO (X) | |
| | ○ Frequency range : <100 Hz - >4700Hz | | | |
| | | | | |
| | Features | | | |
| | • Fitting formulas : NAL-NL1, NAL-NL2, DSL v5a Paediatrics / Adults | | | |
| | • Finetuning channels: At least 12 | | | |
| | • Manual Programs : At least 3 | | | |
| | • Push button (program / volume) | | | |
| | • Compatible with wireless communication system | | | |
| | • Noise Management | | | |
| | • Tinnitus Balance Noise generator | | | |
| | • Improve audibility of high frequency sounds and utilizes an adaptive frequency lowering algorithm whilst maintaining the sound quality of mid and low frequencies | | | |
| | | | | |
| | Additional requirements (one-time supply) | | | |
| | • Paediatric hook (damped) : 100 pieces | | | |

| ITEM. NO. | ITEM DESCRIPITON | COMPLY | | PLEASE SPECIFY (IF ANY) |
|-----------|--|---------|--------|-------------------------|
| | | YES (√) | NO (X) | |
| | <ul style="list-style-type: none"> Battery tampered proof doors : 60 pieces | | | |
| | <ul style="list-style-type: none"> Tools to change the tampered proof doors : 60 pieces | | | |
| | | | | |
| | Each hearing aid should include the following | | | |
| | <ul style="list-style-type: none"> Warranty 2 years | | | |
| | <ul style="list-style-type: none"> 1 unit of custom earmould (soft/hard) | | | |
| | <ul style="list-style-type: none"> 1 set hearing aid kit consisting of an a hearing aid clip, drying capsules, drying beaker, air puffer, battery tester and cleaning tools | | | |
| | <ul style="list-style-type: none"> At least one packet of size 675 zinc air batteries | | | |

1. We offer and undertake on your acceptance of our Tender to provide the above mentioned services in accordance with your Invitation To Tender.
2. Our Tender is fully consistent with and does no contradict or derogate from anything in your Invitation To Tender. We have not qualified or changed any of the provisions of your Invitation To Tender.
3. OUR OFFER IS VALID FOR **TWELVE (12)** CALENDAR MONTHS FROM THE TENDER CLOSING DATE.
4. When requested by you, we shall extend the validity of this offer.
5. We further undertake to give you any further information which you may require.

Dated this _____ day of _____, _____.

[Signature of authorised officer of Tenderer]

Name:

Designation:

Tenderer's official stamp

SCHEDULE 2 - INFORMATION SUMMARY

2.1 Tenderers shall provide in this Schedule the following information:

- (a) Management summary
- (b) Company profile (including Contractor and sub-contractor(s), if any)
- (c) Years of experience (as of the Tender Closing Date) of the Contractor and sub-contractor(s) in the:
 - ***Supply, Delivery & Maintain of Hearing Aids***
- (d) Other information which is considered relevant

SCHEDULE 3 – SUB-CONTRACTS

- 3.1 Tenderers shall complete Table 3.1 with information about all the companies involved in the provision of the services and items specified in this tender. This shall include details about the Contractor and each sub-contractor involved, as well as their respective responsibilities.
- 3.2 Tenderers shall also indicate in Table 3.1 any alliance relationship established with each sub-contractor. An alliance is defined as a formal and binding business relationship between the allied parties.

Table 3.1 Responsibility Table

| Company Name | Responsibility Description | Alliance Relationship between Contractor and Sub-contractor(s) | | |
|--------------------------|----------------------------|--|------------------|----------------------|
| | | Alliance Exists? (Y/N) | Date Established | Alliance Description |
| Contractor | | | | |
| | | Not Applicable | Not Applicable | Not Applicable |
| Sub-contractor(s) | | | | |
| | | | | |

SCHEDULE 4 – COMPANY’S BACKGROUND

- 4.1 Each of the companies involved in this tender, including Contractor and sub-contractor(s) (if any), shall provide information on the company's background, scope of operations, financial standing and certified copy of its Certificate of Incorporation or Certificate of Registration (as the case may be).

SCHEDULE 5 – REFERENCES

- 5.1 Tenderers shall submit a list of customers in Table 5.1 to whom the Contractor has provided similar services and items as specified in this tender in the recent 5 years as of the Tender Closing Date.

Table 5.1 References of previous customers

| Customer Name and Address | Customer Type (Govt or Quasi Govt)* | Contact Person | Title | Contact Number, Fax Number and E-mail Address |
|---------------------------|-------------------------------------|----------------|-------|---|
| | | | | |

***Note: Tenderers shall indicate whether the customer is a Government or Quasi Government organisation. A Quasi Government is defined as an organisation which (1) is managed and controlled by the Government; or (2) has at least 50% shares being held by the Government. Please leave the column blank if the customer is neither a Government or Quasi Government organisation.**

- 5.2 The Ministry of Health shall treat all the information submitted under this schedule in strict confidence.
- 5.3 The Ministry of Health reserves the right to contact the references for tender assessment purposes.

SCHEDULE 6 – SUBMISSION OF SAMPLE

- 6.1 Tenderer shall submit the Submission of Sample Form below in respect of the items specified in this tender.
- 6.2 Samples of the items to be submitted shall be:
- a. Identical in packing and manufacture to the items to be offered by the Tenderer; and
 - b. Marked with the corresponding item number of the tender.

SUBMISSION OF SAMPLE FORM

To:

TENDER REFERENCE NO: KK/338/2022/UPP(TC)

INVITATION TO TENDER

**SUPPLY, DELIVERY AND MAINTAINANCE OF HEARING AIDS FOR AUDIOLOGY SERVICES,
DEPARTMENT OF OTORHINOLARYNGOLOGY, RAJA ISTERI PENGIRAN ANAK SALEHA
(RIPAS) HOSPITAL FOR A PERIOD OF TWO (2) YEARS (PART 2)**

SUBMISSION OF SAMPLE OF (NAME OF TENDERER)

| NO. | ITEM | SAMPLE SUBMITTED (indicate with √) | SAMPLE NOT SUBMITTED (indicate with x) | OFFERED/ NOT OFFERED (indicate as appropriate) |
|-----|---|--|--|---|
| 1 | SUPPLY, DELIVERY AND MAINTAINANCE OF HEARING AIDS FOR AUDIOLOGY SERVICES, DEPARTMENT OF OTORHINOLARYNGOLOGY, RAJA ISTERI PENGIRAN ANAK SALEHA (RIPAS) HOSPITAL FOR A PERIOD OF TWO (2) YEARS (PART 2) | | | |

We shall understand as stated in the Instruction To Tenderers that failure to provide samples shall lead to Tenders not being considered.

signature of authorized officer of Tenderer

Name:

Designation:

Date:

Tenderer's official stamp

FOR OFFICIAL USE

Date of receipt:

Receiving officer: